

RLDatix North America, Inc. – Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: oneSOURCE Complete

Report Date: January 2026

Product Description: oneSOURCE Complete is a web-based solution allowing all healthcare departments and staff easy access to Instructions for Use (IFUs), cleaning protocols, service manuals and Safety Data Sheets (SDS).

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Notes: N/A

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- Chrome/NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include: <ul style="list-style-type: none"> • Decorative font icons are inappropriately exposed to screen readers on the Search and Recent Revisions pages. • Meaningful images have insufficiently descriptive textual equivalents on the Recent Revisions and News and Resources pages. • Decorative images have inappropriate textual equivalents on the News and Resources and Training and Booking pages.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
1.3.1 Info and Relationships (Level A)	Partially Supports	In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: <ul style="list-style-type: none"> • Constraints are not programmatically associated with their corresponding fields. • Visually grouped form controls are not programmatically grouped. • Headings have programmatic levels that do not match their visual levels. • Content uses heading markup but does not function as a heading. • Content appears as a list but does not use list markup.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include: <ul style="list-style-type: none"> • The reading order is illogical on the Recent Revisions page.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Supports	The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.
1.4.1 Use of Color (Level A)	Partially Supports	<p>In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:</p> <ul style="list-style-type: none"> • Inline links use color alone to visually indicate that they are links on the Search page.
1.4.2 Audio Control (Level A)	Supports	The product does not include audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partially Supports	<p>In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include:</p> <ul style="list-style-type: none"> • Interactive controls cannot be navigated to and operated with the keyboard alone on Search, Favourites, Recent Revisions, Recently Viewed, Cloud Storage and Tissue Certificates pages. • The date picker is not accessible with the keyboard alone on Tissue Certificates and Recent Revisions page. • Tooltips are not accessible with the keyboard on the (Step1)- Matching Wizard.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>In most instances, where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard. Exceptions include:</p> <ul style="list-style-type: none"> • The Issue date control traps keyboard focus on the Tissue Certificates page.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	The product does not contain time-limited or time-dependent content.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Partially Supports	<p>In most instances, the product provides skip links and other mechanisms to bypass blocks of content repeated on multiple [pages/screens]. Exceptions include:</p> <ul style="list-style-type: none"> • Repetitive content does not have a mechanism to skip past it on the Search page.
2.4.2 Page Titled (Level A)	Partially Supports	<p>Most pages of the product provide titles that adequately describe their topic or purpose. Exceptions include:</p> <ul style="list-style-type: none"> • News and Resources

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Partially Supports	<p>In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:</p> <ul style="list-style-type: none"> • After closing a dialog, focus does not return to the triggering element. • The <div> sections inappropriately receive keyboard focus on the Search and Training and Booking pages. • After triggering buttons, the focus order is not logical on the Manage Favorites and Favorites pages.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	<p>In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include:</p> <ul style="list-style-type: none"> • Links have insufficiently descriptive or missing accessible names on the Favorites and Tissue Certificates pages.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	<p>The product does not require multipoint or path-based gestures for operation.</p>

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The product does not contain functionality that uses a pointer for operation, or the down-event of the pointer is not used to execute any part of the functionality.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	<p>In most instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include:</p> <ul style="list-style-type: none"> • Controls have accessible names that do not include the text of their visual labels on Search and Training and Bookings pages.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The product does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Partially Supports	<p>In most instances, the default human language used on each page of the product can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • The <lang> attribute is missing from the Search page. • The HTML document does not have a <lang> attribute to specify the language of the page on Manage Favorites and Favorites pages.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A)	Partially Supports	<p>The product ensures that most interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. Exceptions include:</p> <ul style="list-style-type: none"> • Radio buttons trigger focus or context changes upon selection on the (Step1)-Matching Wizard page.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms occur in the same order relative to other page content in the product.
3.3.1 Error Identification (Level A)	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Partially Supports	<p>In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:</p> <ul style="list-style-type: none"> • Form fields do not have persistent visual labels on the Search, Tissue Certificates and (Step1)- Matching Wizard pages. • Form fields do not have programmatically associated labels on the Search page and (Step3)- Matching Wizard.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not request redundant user-entered information in multi-step processes.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Partially Supports	<p>In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Exceptions include:</p> <ul style="list-style-type: none"> • Elements have invalid ARIA attributes and values on the Favorites, Search, News and Resources and Training and Booking pages. • Custom controls, like links, step indicators and buttons, do not provide appropriate name, state and role information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	<p>In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:</p> <ul style="list-style-type: none"> Text does not meet the required minimum color contrast ratio with its background, like the “Item Number” text on the Search page.
1.4.4 Resize text (Level AA)	Partially Supports	<p>In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> Content is cut off, not visible, disappears and overlaps when viewing the page at 200% browser zoom and a 1280-pixel viewport width, like the Create Category button on the Manage Favorites page.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Partially Supports	<p>In most instances, the product uses text instead of images of text, or the images of text can be visually customized to user viewing requirements. Exceptions include:</p> <ul style="list-style-type: none"> • Text is created with images of text rather than actual text elements styled with CSS on the Recent Revisions page.
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	<p>In most instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include:</p> <ul style="list-style-type: none"> • Content is cut off, disappears, overlaps and requires horizontal scrolling to view when the page has a viewport width of 320 CSS pixel, like the Onesource an RLDatix company logo on the Search page.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	<p>In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:</p> <ul style="list-style-type: none"> Graphical objects have a color contrast ratio below 3.00:1, like the Start step indicator on the Matching Wizard. User interface components have a contrast ratio below 3.00:1, like the Search field on the Search page.
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include</p> <ul style="list-style-type: none"> Content is cut off when viewing the page with custom text spacing on the Training and Booking page.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	<p>Content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content.</p>

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	The product provides multiple ways to navigate through pages in the product
2.4.6 Headings and Labels (Level AA)	Partially Supports	<p>The product uses headings and labels that describe their topic or purpose in most instances. Exceptions include:</p> <ul style="list-style-type: none"> • Buttons have insufficiently descriptive accessible names. • Elements have an inappropriate aria-label on the Manage Favorites page. • Buttons have an unnecessary aria-label on Recently Viewed and Cloud Storage pages.
2.4.7 Focus Visible (Level AA)	Partially Supports	<p>In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include:</p> <ul style="list-style-type: none"> • Interactive controls do not have a visible keyboard focus indicator on the Search, Favorites and Tissue Certificates pages.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When user interface components receive keyboard focus they are, at minimum, partially visible.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	The product does not use dragging movements for interactive functionality.

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	The size of targets in the product meet the requirements of this criterion
3.1.2 Language of Parts (Level AA)	Supports	Pages of the product present content in a single language.
3.2.3 Consistent Navigation (Level AA)	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Supports	The product ensures that components with the same functionality are identified consistently across pages of the product.
3.3.3 Error Suggestion (Level AA)	Partially Supports	In most instances, input fields in the product that identify input errors also provide suggestions for correcting each error. Exceptions include: <ul style="list-style-type: none"> • Error messages do not provide suggestions on how to fix the issue on the Search page.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	The product does not require an authentication process.
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:</p> <ul style="list-style-type: none"> • Dynamically changing content areas do not indicate live region, like the “The name field is required” message on the Tissue Certificates page. • Search results visually appear but are not announced to screen reader users on the Favorites page. • Typeahead suggestion counts visually appear but are not announced to screen reader users on the (Step1)- Matching Wizard page.