

RLDatix North America, Inc. – Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: RLDATIX - DCIQ

Report Date: January 2026

Product Description: DatixCloudIQ (DCIQ) is RLDatix’s cloud-based, web-delivered safety, risk, and incident-management platform designed to help healthcare organizations capture, analyze, and learn from patient and staff safety events.

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Notes: N/A

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- Chrome/NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include: <ul style="list-style-type: none"> • Meaningful images have insufficiently descriptive textual equivalents.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Partially Supports	<p>In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include:</p> <ul style="list-style-type: none"> • Content appears as a list but does not use list markup. • Content functions as a heading but does not use heading markup. • Form controls have visual labels that are not programmatically associated with the control. • Headings have levels that do not match their visual levels. • Data tables do not use table markup.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	<p>In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include:</p> <ul style="list-style-type: none"> • The reading order is illogical on the Dashboard.
1.3.3 Sensory Characteristics (Level A)	Supports	<p>The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.</p>

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Partially Supports	<p>In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:</p> <ul style="list-style-type: none"> • Content uses color alone to visually indicate information, • Focus indicators use color alone to visually indicate what is focused, like the Traffic light options on the Dashboard.
1.4.2 Audio Control (Level A)	Supports	The product does not include audio that plays automatically.
2.1.1 Keyboard (Level A)	Partially Supports	<p>In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include:</p> <ul style="list-style-type: none"> • Interactive controls cannot be navigated to and operated with the keyboard alone on many pages. • Elements use only mouse-related event handlers.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>In most instances, where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard. Exceptions include:</p> <ul style="list-style-type: none"> • Controls trap keyboard focus, like fields on the Dashboard page.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Partially Supports	<p>In most instances, the product allows users to turn off, adjust, or extend time limits imposed for content before expiration. Exceptions include:</p> <ul style="list-style-type: none"> • Time-based sessions or responses cannot be turned off, extended, or accessibly adjusted.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing content.

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2.4.1 Bypass Blocks (Level A)	Partially Supports	<p>In most instances, the product provides skip links and other mechanisms to bypass blocks of content repeated on multiple [pages/screens]. Exceptions include:</p> <ul style="list-style-type: none"> • Repetitive content does not have a mechanism to skip past it.
2.4.2 Page Titled (Level A)	Partially Supports	<p>Most pages of the product provide titles that adequately describe their topic or purpose. Exceptions include:</p> <ul style="list-style-type: none"> • The page title insufficiently describes the page's purpose on many pages.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Partially Supports	<p>In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:</p> <ul style="list-style-type: none"> • Modal dialogs allow keyboard and/or screen reader access to elements behind the dialog. • After closing a dialog, focus does not return to the element that opened the dialog. • Interactive elements are in an illogical focus order on Incidents – Reports - October Incidents by Day of the Week/Total Incidents Gauge page. • After submitting a form when inline errors are present, focus does not move to the first field in error.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	<p>In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include:</p> <ul style="list-style-type: none"> • Links have insufficiently descriptive or missing accessible names.

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2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The product does not contain functionality that uses a pointer for operation, or the down-event of the pointer is not used to execute any part of the functionality.
2.5.3 Label in Name (Level A 2.1 only)	Supports	The product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The product does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The product ensures that the default human language used on each page can be programmatically determined.
3.2.1 On Focus (Level A)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms occur in the same order relative to other page content in the product.
3.3.1 Error Identification (Level A)	Partially Supports	<p>In most instances, where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text. Exceptions include:</p> <ul style="list-style-type: none"> • Errors do not mention the name of the field in error.
3.3.2 Labels or Instructions (Level A)	Partially Supports	<p>In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:</p> <ul style="list-style-type: none"> • There is no text explaining that asterisks indicate required fields.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not request redundant user-entered information in multi-step processes

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply</p>	Supports	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>
<p>4.1.2 Name, Role, Value (Level A)</p>	Partially Supports	<p>In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Exceptions include:</p> <ul style="list-style-type: none"> • Custom controls, like buttons, tooltips, links and combo boxes, do not provide appropriate role, name, state information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • Common form controls lack a programmatic way to communicate purpose, such as an autocomplete attribute.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	<p>In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:</p> <ul style="list-style-type: none"> Text does not meet the required minimum color contrast ratio with its background, like the gray “This dashboard is empty” text on white background on the Dashboard page.
1.4.4 Resize text (Level AA)	Partially Supports	<p>In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> Content is cut off, disappears and overlaps when viewing the page at 200% browser zoom and a 1280-pixel viewport width, like the Actions column on the Medications Dashboard page.
1.4.5 Images of Text (Level AA)	Supports	<p>Except for logos, the product uses text instead of images of text.</p>

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1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	<p>In most instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include:</p> <ul style="list-style-type: none"> • Content is cut off, disappears, overlaps and requires horizontal scrolling to view when the page has a viewport width of 320 CSS pixels, like Options on the Incidents – My Reports page.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	<p>In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:</p> <ul style="list-style-type: none"> • Focus indicators with a contrast ratio below 3.00:1, like the focus indicator on the Capture dropdown on the Dashboard. • Graphical objects with a color contrast ratio below 3.00:1, like the Help icon on the Dashboard.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> Content is cut off, disappears, overlaps when viewing the page with custom text spacing, like the Per page dropdown on the Contacts Dashboard.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	<p>In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include:</p> <ul style="list-style-type: none"> Content appears on hover but cannot be moved over with a pointer without disappearing, like when hovering over graphs on the Dashboard.
2.4.5 Multiple Ways (Level AA)	Supports	The product provides multiple ways to navigate through pages in the product.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels provided in the product adequately describe the topic or purpose of the content with which they are associated.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Partially Supports	In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include: <ul style="list-style-type: none"> Interactive controls do not have a visible keyboard focus indicator, like the Field dropdown on the Dashboard.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When user interface components receive keyboard focus, they are, at minimum, partially visible.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	The product does not use dragging movements for interactive functionality.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	The size of targets in the product meets the requirements of this criterion
3.1.2 Language of Parts (Level AA)	Supports	Pages of the product present content in a single language.
3.2.3 Consistent Navigation (Level AA)	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	The product ensures that components with the same functionality are identified consistently across pages of the product.
3.3.3 Error Suggestion (Level AA)	Partially Supports	<p>In most instances, input fields in the product that identify input errors also provide suggestions for correcting each error. Exceptions include:</p> <ul style="list-style-type: none"> • Error messages provide no suggestions on how to fix the issue.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	The product does not require an authentication process.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:</p> <ul style="list-style-type: none"> • Loading indicators and search results visually appear but are not announced for screen reader users. • Dynamically changing content areas that do not indicate live regions, like “The organisation has been saved” message on the Organisations – Edit Organisation page.