

RLDATIX – Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: RLDATIX - Intelligent Contract

Report Date: January 2026

Product Description: The “Intelligent Contract” asset at RLDatix (often shown as part of its contract-management capabilities) is a specialized contract lifecycle management (CLM) tool tailored for healthcare organizations.

Contact Information: rhetherington@rldatix.com

Notes: N/A

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- Chrome/NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include: <ul style="list-style-type: none"> • Meaningful images and graphs have insufficiently descriptive textual equivalents. • Decorative images have inappropriate text equivalents. • Meaningful CSS background images have missing textual equivalents.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Partially Supports	<p>In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include:</p> <ul style="list-style-type: none"> • Content functions as a heading but does not use heading markup. • Headings have programmatic levels that do not match their visual levels on the page. • Content appears as a list but does not use list markup. • Constraints are not programmatically associated with their corresponding fields. • Data tables do not have table markup.
1.3.2 Meaningful Sequence (Level A)	Supports	<p>The product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.</p>
1.3.3 Sensory Characteristics (Level A)	Partially Supports	<p>In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include:</p> <ul style="list-style-type: none"> • Instructions rely solely on sensory characteristics, like More options on the Manage Data - New Workbench page.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Partially Supports	<p>In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:</p> <ul style="list-style-type: none"> • Inline links use color alone to visually indicate that they are links.
1.4.2 Audio Control (Level A)	Supports	<p>The product does not include audio that plays automatically.</p>
2.1.1 Keyboard (Level A)	Partially Supports	<p>In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include:</p> <ul style="list-style-type: none"> • Interactive controls cannot be navigated to and operated with the keyboard alone, like the More button Library - Word document review page. • After activating the button, the expanded section does not collapse using the "Esc" key. • Interactive controls do not perform any actions.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>In most instances, where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard. Exceptions include:</p> <ul style="list-style-type: none"> • Controls trap keyboard focus when using the backward navigation on Create alerts page.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Partially Supports	<p>In most instances, the product uses character key shortcuts that can be turned off, remapped to non-printable keyboard characters (such as Ctrl, Alt, etc.), or that are active only when the intended component has focus. Exceptions include:</p> <ul style="list-style-type: none"> • Character-only key shortcuts cannot be altered or turned off.
2.2.1 Timing Adjustable (Level A)	Supports	The product does not contain time-limited or time-dependent content.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Partially Supports	<p>In most instances, the product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages. Exceptions include:</p> <ul style="list-style-type: none"> • Repetitive content does not have a mechanism to skip past it on People dashboard page.
2.4.2 Page Titled (Level A)	Partially Supports	<p>Most screens of the product provide titles that adequately describe their topic or purpose. Exceptions include:</p> <ul style="list-style-type: none"> • Contract Collaborations • People- create new page
2.4.3 Focus Order (Level A)	Partially Supports	<p>In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:</p> <ul style="list-style-type: none"> • The focus order is illogical on some pages. • After submitting a form when inline errors are present, focus does not move to the first field in error. • Dialogs and controls do not trap focus.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	<p>In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include:</p> <ul style="list-style-type: none"> • Links have insufficiently descriptive or missing accessible names, like the Back link on the Library - Word document review page.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	<p>The product does not require multipoint or path-based gestures for operation.</p>
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	<p>The product does not contain functionality that uses a pointer for operation, or the down-event of the pointer is not used to execute any part of the functionality.</p>
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	<p>In some instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include:</p> <ul style="list-style-type: none"> • Controls have accessible names that do not include the text of their visual labels on Side panel and Header, page.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The product does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Partially Supports	<p>In most instances, the default human language used on each page of the product can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • The language of the page is unspecified or incorrect on some pages.
3.2.1 On Focus (Level A)	Supports	The product ensures that interface components do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A)	Partially Supports	<p>The product ensures that most interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. Exceptions include:</p> <ul style="list-style-type: none"> • The checkboxes trigger focus or context changes upon selection on the People Dashboard.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms occur in the same order relative to other page content in the product.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A)	Partially Supports	<p>In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:</p> <ul style="list-style-type: none"> • There are form fields that rely on the placeholder attribute to supply their accessible name. • No text explaining that asterisks indicate the required fields. • Form fields do not have persistent visual labels. • Form controls have visual labels that are not programmatically associated with the control.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not request redundant user-entered information in multi-step processes.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply</p>	Supports	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>
<p>4.1.2 Name, Role, Value (Level A)</p>	Partially Supports	<p>In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Exceptions include:</p> <ul style="list-style-type: none"> • Custom controls, such as comboboxes, buttons and tabs, do not provide appropriate name, role, and state information. • Elements have invalid ARIA attributes or values.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • Common form controls lack a programmatic way to communicate purpose, such as an autocomplete attribute.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	<p>In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:</p> <ul style="list-style-type: none"> • Text does not meet the required minimum color contrast ratio with its background, like the gray “Save” text on the gray button on the Customisation - Form Layouts page. • Placeholder text does not meet the required minimum color contrast ratio with its background on Create alert and Create Reports page.
1.4.4 Resize text (Level AA)	Partially Supports	<p>In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> • Content disappears, overlaps, or is cut off when viewing the page at 200% browser zoom and a 1280-pixel viewport width, like the Search fields on the Approval in progress page.
1.4.5 Images of Text (Level AA)	Supports	<p>The product uses text instead of images of text, or the images of text can be visually customized to user viewing requirements.</p>

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	<p>In most instances, screens of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include:</p> <ul style="list-style-type: none"> • Content disappears, overlaps, is cut off, and requires horizontal scrolling to view when the page has a viewport width of 320 CSS pixels, like the Approvals sidebar on the Approval in progress page.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	<p>In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:</p> <ul style="list-style-type: none"> • User interface components have a contrast ratio below 3.00:1, like the focus outline of the Search edit field on the Library - Word document review page. • Graphical objects have a color contrast ratio below 3.00:1, like the 'x' remove objects on the Library - Word document review page.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> • Content overlaps or is cut off when viewing the page with custom text spacing, like the Configuration heading on the Configuration dashboard.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	<p>In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include:</p> <ul style="list-style-type: none"> • Content appears on hover but cannot be moved over with a pointer without disappearing, like the text that appears when hovering over the '?' icon on the General Configuration - Manage account configuration page.
2.4.5 Multiple Ways (Level AA)	Supports	The product provides multiple ways to navigate through screens in the product.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Partially Supports	<p>The product uses headings and labels that describe their topic or purpose in most instances. Exceptions include:</p> <ul style="list-style-type: none"> Buttons have insufficiently descriptive accessible names. Buttons have identical and non-descriptive accessible names.
2.4.7 Focus Visible (Level AA)	Partially Supports	<p>In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include:</p> <ul style="list-style-type: none"> Interactive controls do not have a visible keyboard focus indicator, like the Back button on the Library - Word document review page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	<p>When user interface components receive keyboard focus they are, at minimum, partially visible. Exceptions include:</p> <ul style="list-style-type: none"> Focused elements are fully obscured by other content, like the Show all control on the Library - Word document review page.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	<p>When dragging movement is needed for operation the product allows the functionality to be accomplished by a single pointer without dragging in some instances. Exceptions include:</p> <ul style="list-style-type: none"> • Functionality uses a dragging movement with no other single-pointer trigger, like the draggable field tiles on the Customisation - Form Layouts page.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	<p>The size of the target meets the requirements of this criterion in most instances. Exceptions include:</p> <ul style="list-style-type: none"> • Pointer targets are too small on People Dashboard, Create alerts, Create repots and People - Create new page.
3.1.2 Language of Parts (Level AA)	Partially Supports	<p>In most instances, where pages of the product contain text in multiple languages, the language used for each passage can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • The HTML document does not have a lang attribute to specify the language of the page on Library - Word document review, Audit Print and Approval in progress pages.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Supports	The product ensures that components with the same functionality are identified consistently across screens of the product.
3.3.3 Error Suggestion (Level AA)	Supports	Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	The product does not require users to complete a cognitive function test during its authentication process.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:</p> <ul style="list-style-type: none"> • Dynamically changing content areas do not indicate live regions, like the Save message on the Library - Word document review page. • Search results appear but are not announced to screen reader users. • Loading indicators are not announced for screen reader users, like the “Save” loading state on the Library - Word document review page.