

RLDatix North America Inc – Accessibility Conformance Report WCAG

Name of Product/Version: RL6

Report Date: April 2026

Product Description: RL6 is a comprehensive healthcare risk management software from RLDatix designed to enhance patient safety by identifying and mitigating potential risks.

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Evaluation Methods Used: Evaluation of the product involves a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA. Testing was based on knowledge of general product functionality. A selection of the product was tested using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- Chrome/NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA – No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criteria.
- **Does Not Support:** The majority of product functionality does not meet the criteria.
- **Not Applicable:** The criteria is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criteria. This can be used only in WCAG Level AAA.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<p>Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include:</p> <ul style="list-style-type: none"> • Decorative images have inappropriate textual equivalents. • Visually hidden content can still be accessed by keyboard or screen reader users. • Meaningful images have insufficiently descriptive textual equivalents, e.g. some chart details on Dashboard page.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	The product does not contain prerecorded audio only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
1.3.1 Info and Relationships (Level A)	Partially Supports	In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: <ul style="list-style-type: none"> • Visually grouped form controls are not programmatically grouped. • Screen readers announce the incorrect structure for the data table on the File Submission Form page. • Content functions as a heading but does not use heading markup. • Dialogs and some other elements do not provide appropriate name and role information. • Some data tables are not formatted using table elements
1.3.2 Meaningful Sequence (Level A)	Partially Supports	In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include: <ul style="list-style-type: none"> • Reading order is illogical on some pages. • Layout HTML tables which don't linearize correctly are present in some places.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Partially Supports	<p>In most instances, instructions in the product do not rely solely on sensory characteristics such as shape, size, visual location, or sound. Exceptions include:</p> <ul style="list-style-type: none"> • Some instructions rely only on sensory characteristics, like the green checkmarks that appear on the Service Status Center page and Email Troubleshooting page.
1.4.1 Use of Color (Level A)	Partially Supports	<p>In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include:</p> <ul style="list-style-type: none"> • Content uses color alone to visually indicate information, like the Current Date on the Alert Troubleshooting - View Audit Log page. • Inline links use color alone to visually indicate that it is a link. • On Dashboard page, some chart details are differentiated using color alone.
1.4.2 Audio Control (Level A)	Supports	<p>The product does not include audio that plays automatically.</p>

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partially Supports	<p>In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard. Exceptions include:</p> <ul style="list-style-type: none"> • Interactive controls cannot be navigated to and operated with the keyboard alone on some pages. • Modal dialogs allow keyboard and screen reader access to elements behind the dialog.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>In most instances, where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard Exceptions include:</p> <ul style="list-style-type: none"> • Controls trap keyboard focus in Date Range fields on the Alert Troubleshooting and Email Troubleshooting pages.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	The product does not contain time-limited or time-dependent content.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Partially Supports	<p>The product mostly provides different mechanisms, like heading structure or table of content, to bypass blocks of content repeated on multiple pages. But on some pages, those mechanisms are not sufficient, and Skip links are not provided. Those pages include the following:</p> <ul style="list-style-type: none"> • Report Center page • File Info Center page • Task Management page
2.4.2 Page Titled (Level A)	Supports	<p>All pages of the product provide titles that adequately describe their topic or purpose.</p>

<p>2.4.3 Focus Order (Level A)</p>	<p>Partially Supports</p>	<p>In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:</p> <ul style="list-style-type: none"> • After submitting a form when inline errors are present, focus does not move to the first field in error. • Tab focus moves to a disabled element on the File Submission Form page. • Focus order is not logical in some cases (e.g. Folder Management, Lookup Configuration, File Management pages)
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Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p>	<p>Partially Supports</p>	<p>In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include:</p> <p>Some links have insufficiently descriptive accessible names.</p>

2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	The product does not contain functionality that uses a pointer for operation, or the down-event of the pointer is not used to execute any part of the functionality.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	In most instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include: <ul style="list-style-type: none"> • Controls have accessible names that do not include the text of their visual labels.

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2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The product does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Does Not Support	Default human language used on each page cannot be programmatically determined as the lang attribute is not provided in the product.

3.2.1 On Focus (Level A)	Partially Supports	In most instances, the product ensures that interface components do not initiate a change of context when receiving focus. Exceptions include: <ul style="list-style-type: none"> • Elements trigger a focus or context change as soon as they receive focus on Roles page – New Role dialog.
3.2.2 On Input (Level A)	Partially Supports	The product ensures that most interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link. Exceptions include: <ul style="list-style-type: none"> • Form controls use an on-change event handler to automatically trigger a context change on Search page when their value is changed.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms occur in the same order relative to other page content in the product.
Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Partially Supports	In most instances, where the product automatically detects input errors, the item or field in error is identified, and the error is described to the user in text. Exceptions include: <ul style="list-style-type: none"> • Errors do not mention the name of the field in error.

3.3.2 Labels or Instructions (Level A)	Partially Supports	<p>In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:</p> <ul style="list-style-type: none"> • Form fields do not have persistent visual labels. • Required fields are not visually or programmatically indicated. • There is no text explaining that asterisks indicate required fields. • Form fields rely on the placeholder attribute to supply their accessible name.
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Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	The product does not request user entered redundant information in multi-step processes.

<p>4.1.1 Parsing (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply</p>	<p>Supports</p>	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>
Criteria	Conformance Level	Remarks and Explanations

<p>4.1.2 Name, Role, Value (Level A)</p>	<p>Partially Supports</p>	<p>In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • Controls do not provide appropriate name, role, or state information. • Elements have invalid attributes or values. • The accordion button is implemented incorrectly on the File Management Form - Peer Review page. • Link and form elements are improperly nested within one another on the Patient Center page.
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Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. Exceptions include:</p> <ul style="list-style-type: none"> • Common form controls lack a programmatic way to communicate purposes, such as an autocomplete attribute.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	<p>In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include: Heading and subheading text does not meet the required minimum color contrast ratio with its background on pages File Infocenter, Alerts, Tasks, View Management</p> <ul style="list-style-type: none"> Table column headings and some content don't meet minimum color contrast ratio on Email Troubleshooting and Alert Troubleshooting pages

1.4.4 Resize text (Level AA)	Partially Supports	<p>In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none"> • Content disappears, overlaps, or is cut off when the page has a viewport width of 1280-pixel viewport width on the File Submission Form page. • Content requires horizontal scrolling when viewing the page at 200% browser zoom and a 1280-pixel viewport width on the Safety Huddle Submission page. • The page has a <meta name="viewport"> element with a maximum-scale attribute set to less than 2 or a user-scalable attribute set to no on the Dashboard page.
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Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supports	Except for logos, the product uses text instead of images of text.

<p>1.4.10 Reflow (Level AA 2.1 only)</p>	<p>Does Not Support</p>	<p>In majority of instances, pages of the product don't allow for resizing to a viewport width of 320 CSS pixels without loss of content or functionality. At 400% zoom, the pages content is obscured/lost, or requires horizontal scrolling to view, preventing users from completing actions.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p>	<p>Partially Supports</p>	<p>In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:</p> <ul style="list-style-type: none"> • User interface components like focus outline or fields outline, have a contrast ratio below 3:1, on pages like Public Submission, PX Survey <p>Some graphical objects, like "Clear" button, have a color contrast ratio below 3:1, on file submission and management forms.</p>

Criteria	Conformance Level	Remarks and Explanations
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1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include:</p> <ul style="list-style-type: none">• Content disappears when viewing the page with custom text spacing on the File Submission Form page.• Content is misaligned, overlaps or cut off when viewing the page with custom text spacing on pages like Safety Huddle Submission or File Info Center.
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Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	<p>In most instances, content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content. Exceptions include:</p> <ul style="list-style-type: none"> • Content appears on hover and focus disappears without user initiation on the Dashboard page. • Content appears on hover and focus, obscures other content, and cannot be dismissed without moving focus or the cursor on the External User Login Configuration page. • Menus and combo boxes remain open even after the keyboard or focus leaves them, overlapping with other page content on the Report page.
2.4.5 Multiple Ways (Level AA)	Supports	<p>The product provides multiple ways to navigate through pages in the product.</p>

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Partially Supports	<p>The product uses headings and labels that describe their topic or purpose in most instances. Exceptions include:</p> <ul style="list-style-type: none"> • Some buttons have insufficiently descriptive accessible names on Report Center and Report Designer pages. • Labels for patient demographic details are not descriptive enough on the Patient Center page.
2.4.7 Focus Visible (Level AA)	Partially Supports	<p>In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include:</p> <ul style="list-style-type: none"> • Some interactive controls do not have a visible keyboard focus indicator on the File Submission Form page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	<p>When user interface components receive keyboard focus, they are, at minimum, partially visible.</p>

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	<p>When dragging movement is needed for operation, the product allows the functionality to be accomplished by a single pointer without dragging in most instances. Exceptions include:</p> <ul style="list-style-type: none"> • Functionality uses a dragging movement with no other single-pointer trigger, like rearranging icons by dragging them on the Icon Wall Templates– Edit Template page, and rearranging views on File Info Center page.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	<p>The size of the target meets the requirements of this criterion in most instances. Exceptions include:</p> <ul style="list-style-type: none"> • Pointer targets are too small, like the Add and Edit controls on the File Submission Form page, or checkboxes on Safety Huddles Configuration page.
3.1.2 Language of Parts (Level AA)	Supports	<p>The product does not contain pages with text in multiple languages.</p>

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Supports	The product ensures that components with the same functionality are identified consistently across pages of the product.
3.3.3 Error Suggestion (Level AA)	Partially Supports	<p>In most instances, input fields in the product that identify input errors also provide suggestions for correcting each error. Exceptions include:</p> <ul style="list-style-type: none"> • Error messages on Public Submission form provide no suggestions on how to fix the issue.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	The product does not require an authentication process.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	<p>In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:</p> <ul style="list-style-type: none"> • Dynamically changing content areas do not indicate live regions, like error messages text on the User Profile dialog. • Search results visually appear but are not announced to screen reader users on File Info Center page, Email Troubleshooting page and some other areas with search functionality. • Loading indicators are not announced for screen reader users.