

Optima

Right People. Right Time. Turn rostering into the operational centre of how you run your Care Homes.



Optima makes creating complex health care rosters possible. It delivers proven, intelligent, end-to-end workforce management, using a single consolidated view. This enables organisations to create a multi-discipline roster that take into account everyone's skills, leave requests and working patterns. Optima ensures confidence in operating safely, fairly and to budget. We take the concept of a roster and turn it into the operational centre of how you run your Care Home. The only solution that is proven to release cash back into organisations, by creating efficient rosters.



Create the best possible rosters

Our comprehensive Optima suite enables you to easily create complex, multilocation team schedules. Bring workforce and residency needs together, matching staffing levels and resident care.



Drive down agency spends

Drive cost savings by reducing avoidable costs, streamlining back office operations and decreasing dependency on agency staff.



Staffing level visibility

Provides visibility of staffing levels across the whole care home, ideal for use in operational staffing meetings. Delivers real-time operational data for informed decisions and reviews.



Keep your employees in the loop

Allow colleagues and organisations to connect and communicate with Loop. Improve engagement, help staff better manage their work life balance and ensure everyone is kept 'in the loop'.



Reporting

Reporting of key staff metrics including planned, actual and required care hours to help plan staffing more safely and efficiently

"One of the most common things we get feedback on is how much Optima has improved our payroll processes. It makes it quicker and removes many manual processes we used to have to do. Having that increased visibility and easy changes to the roster is another thing we get positive feedback on, so from that, a payroll perspective and a time perspective for our admins, they are the biggest wins".

Donna Power, Project Manager, Barchester Healthcare



1. Create the best possible rosters

With innovative automation and people-centric processes that build in leave and shift requests right from the start, our comprehensive Optima suite enables you to easily create complex, multi-disciplinary team schedules. Real time data means your rosters tell you how they are performing on safety, budget and other key KPl's.

2. Let your rosters live and breathe

There is always going to be changes in the roster, right up to the day the shift is worked. With real time data and in-built rules & reporting, Optima enables you to deal with the changes as they happen, clearly identifying any gaps so you can fill them quickly, and at the right cost.

3. Move from just planning, to live operations

When the shift starts, empower your operational teams with the data to deliver a safe, quality service. With access to the live data, for both your workforce and resident acuity, your teams can deal with changes and fix problems as they are happening, using the data to support their Professional Judgement.



Optima (rostering)

- Create and maintain rosters for range of complex areas including care homes and private clinics
- Real-time rules engine, highlighting unfair and unsafe as soon as duty is assigned
- Creates automated timesheets with in-built payroll integration
- Rosters feed directly into employee mobile app, Loop, enabling your staff to access their personal roster, request leave, and more

Loop

- Intuitive User Interface
- View Roster in calendar format
- View team roster and who you are working with
- Monitor leave balance and leave periods, including annual and study
- Personalised Newsfeed with content from people and pages you follow
- Instantly direct message colleagues, including delivered and read notifications
- iCal intergration

BankStaff

- Request duties, and view booked bank/agency workers directly from the roster.
- Automatically feeds into the rosters and updates when shift is filled.
- Communicate with staff via Loop to broadcast available duties, confirm bookings and cancellations, reminders and ad-hoc communications.
- Dedicated operational and management reports with data extracts for temporary staffing

SafeCare

- Record a census of patient numbers, acuity & dependency – typically two or three times a day
- Redeploy staff safely with full visibility of impact
- Record 'Red Flags' and notify key staff as they occur as required by the first safe staffing NICE guideline
- Track attendance and view and record staff automatically via time and attendance software
- · Request bank or agency cover if needed

Used to manage 1.6 million staff across the United Kingdom & Ireland every month

