



RLD Intelligence

**Turning your workforce & safety data into
meaningful operational intelligence**

For leaders at every level

JULY 2026

Leadership Challenge



**Productivity &
Performance**



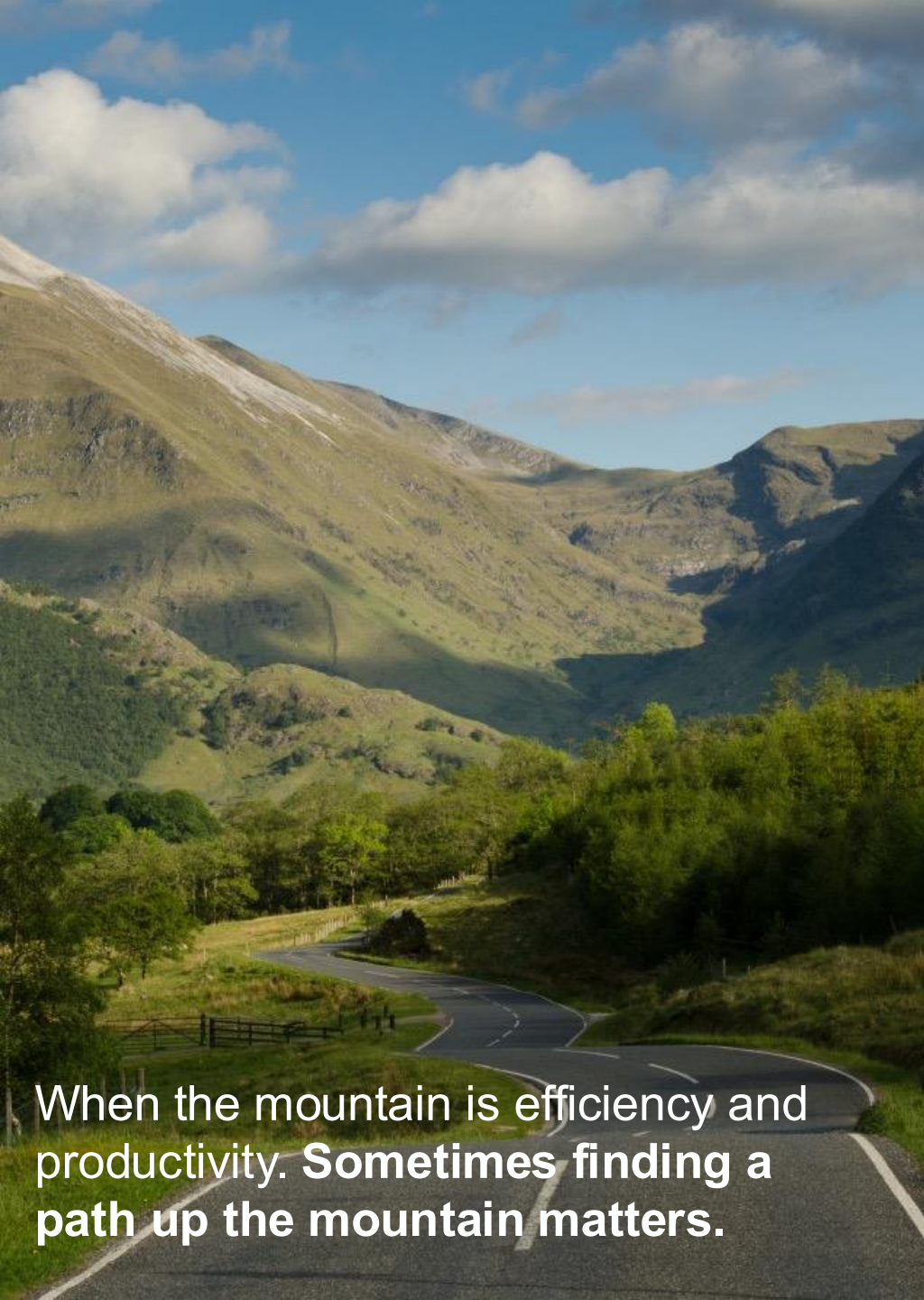
**Control
Costs**



**Improve Quality
& Safety**



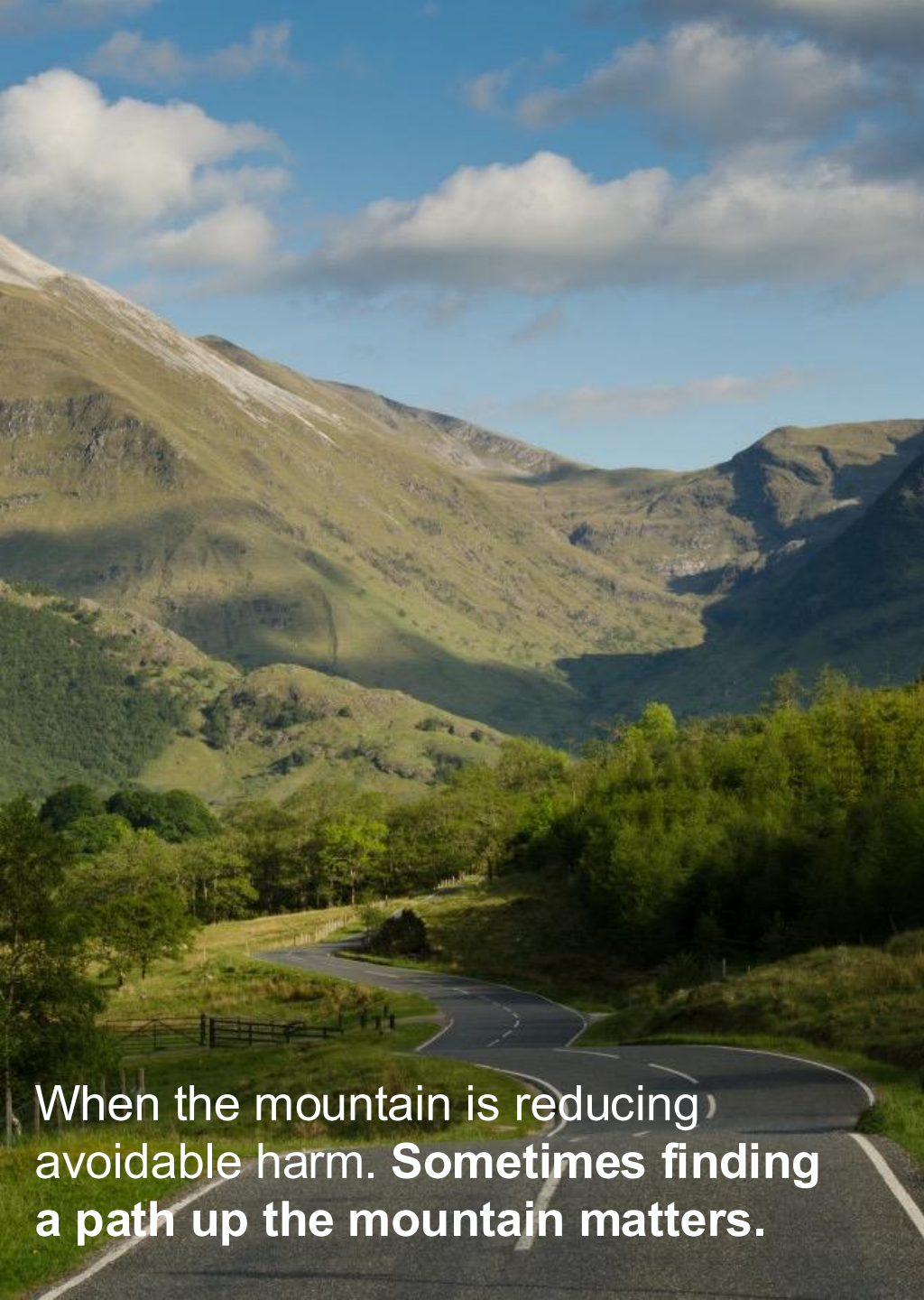
**Support Culture
& Staff Experience**



When the mountain is efficiency and productivity. **Sometimes finding a path up the mountain matters.**

The average organisation has
£7 million accessible savings or
avoidable overspend just by using
rostering, job planning and temp
staffing technology better.

*Based on RLD Intelligence across 45 organisations and 4600
units examined between June 25 and March 2026*



“There is not an incident reporting gap, there is a learning and action gap costing the average organisation over £5m a year on extra bed days, additional treatment and litigation.”

Based on looking at RLD Intelligence and national LFPSE data sets

When the mountain is reducing avoidable harm. **Sometimes finding a path up the mountain matters.**



Many of the improvements needed are accessible using tried and tested interventions.

So why isn't everyone doing it?

The Unsustainable Status Quo

“

We have lots of data, yet very little insight. Sometimes we can't see the wood for the trees and it's hard to know what the best path to action is.

”

CEO, HSJ Summit, 2026

Lots of data reporting

Short on intelligence

Lost on action...



Simple Questions.

- How are we performing and what is possible?
- Where in the organisation are problems coming from?
- What should we do next to improve?

Answering is hard.

Data exists. But it's buried across systems,
not visible at the right leadership levels,
and rarely understood consistently across the organisation

In short, data has not become intelligence



Introducing RLD Intelligence

For Leaders at All Levels



See
Clearly



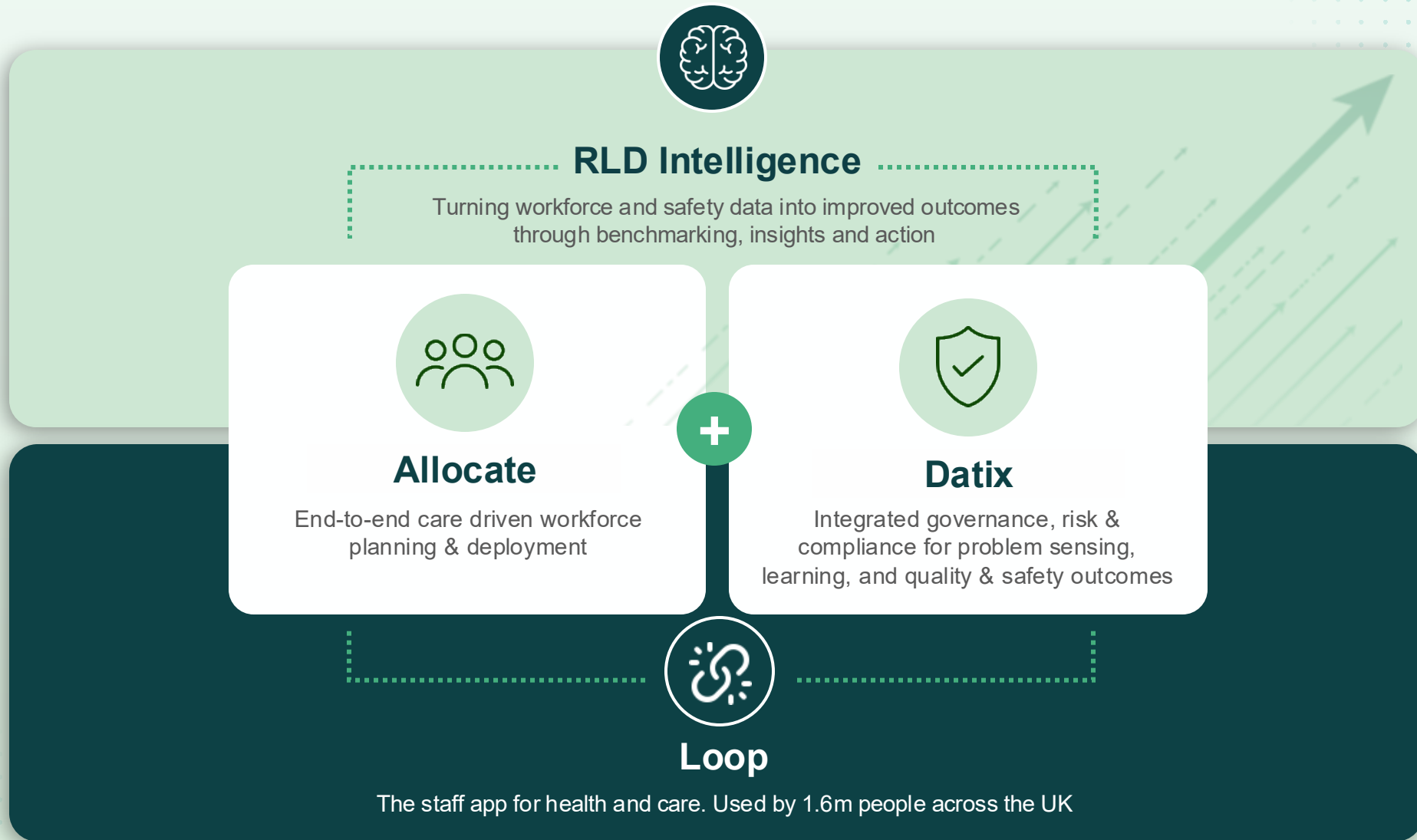
Understand
Deeply



Act
Effectively

**Powered by collective intelligence
from across the RLD customer base**

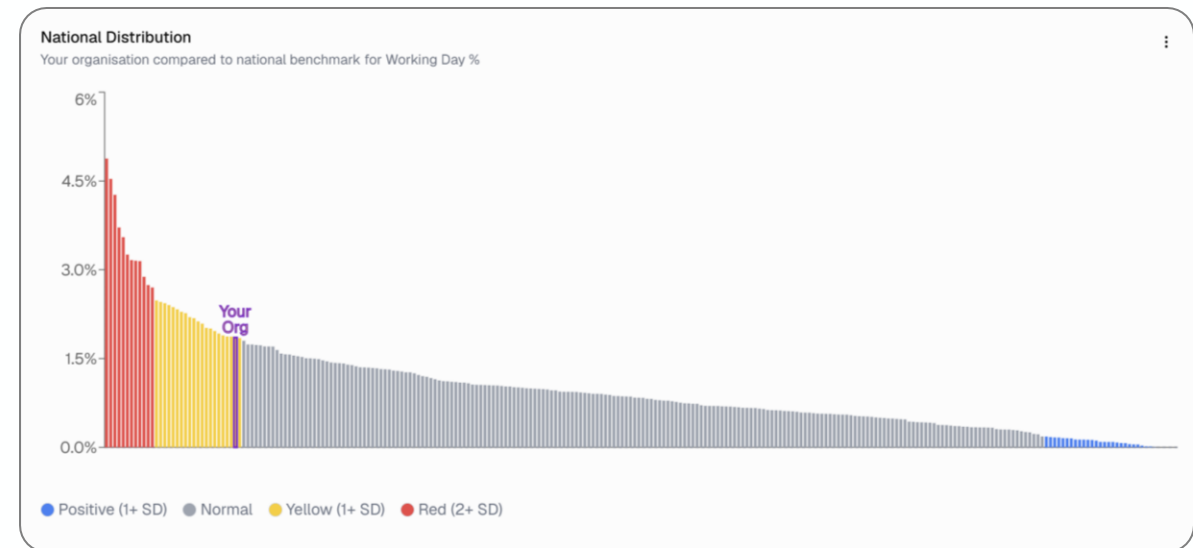
RLD. Right People. Right Care. Right Outcomes.



All staff groups. All settings. All sectors.

Access Unique Collective Intelligence

- RLD Intelligence helps each organisation benefit from the performance and learning of the whole network:
 - Shows what good looks like
 - Identifies who is performing well, and what they're doing differently
 - Helps others adopt proven practice
- Over 258 organisations. NHS, Private Health, Social Care, four nations, all staff groups and all settings. National, as well as across health systems
- Every customer contributes to a broader picture of what good looks like.
- Every customer benefits from that broader picture



RLD Intelligence: Turning Data into Improvement



Oversight

Clear performance benchmarks show where your organisation is performing well, and where it's not, on key Workforce & Patient Safety metrics

All customers

Discover

Detailed discovery modules each exploring exactly what's driving performance, variation and outcomes, and how to resolve it.
With visibility from board to unit or care home

Optional Extra

Act

Outcome focused services to help deliver improvement.
Includes playbooks used by the best performing organisations & the change management to embed it

Optional Extra

Oversight

Know where you stand & what good looks like

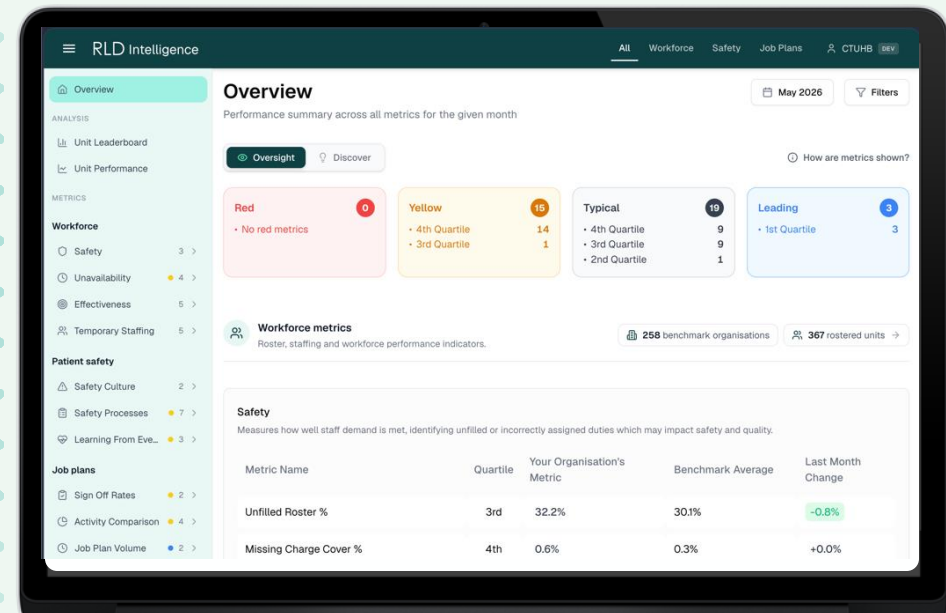
Demo

Oversight 1

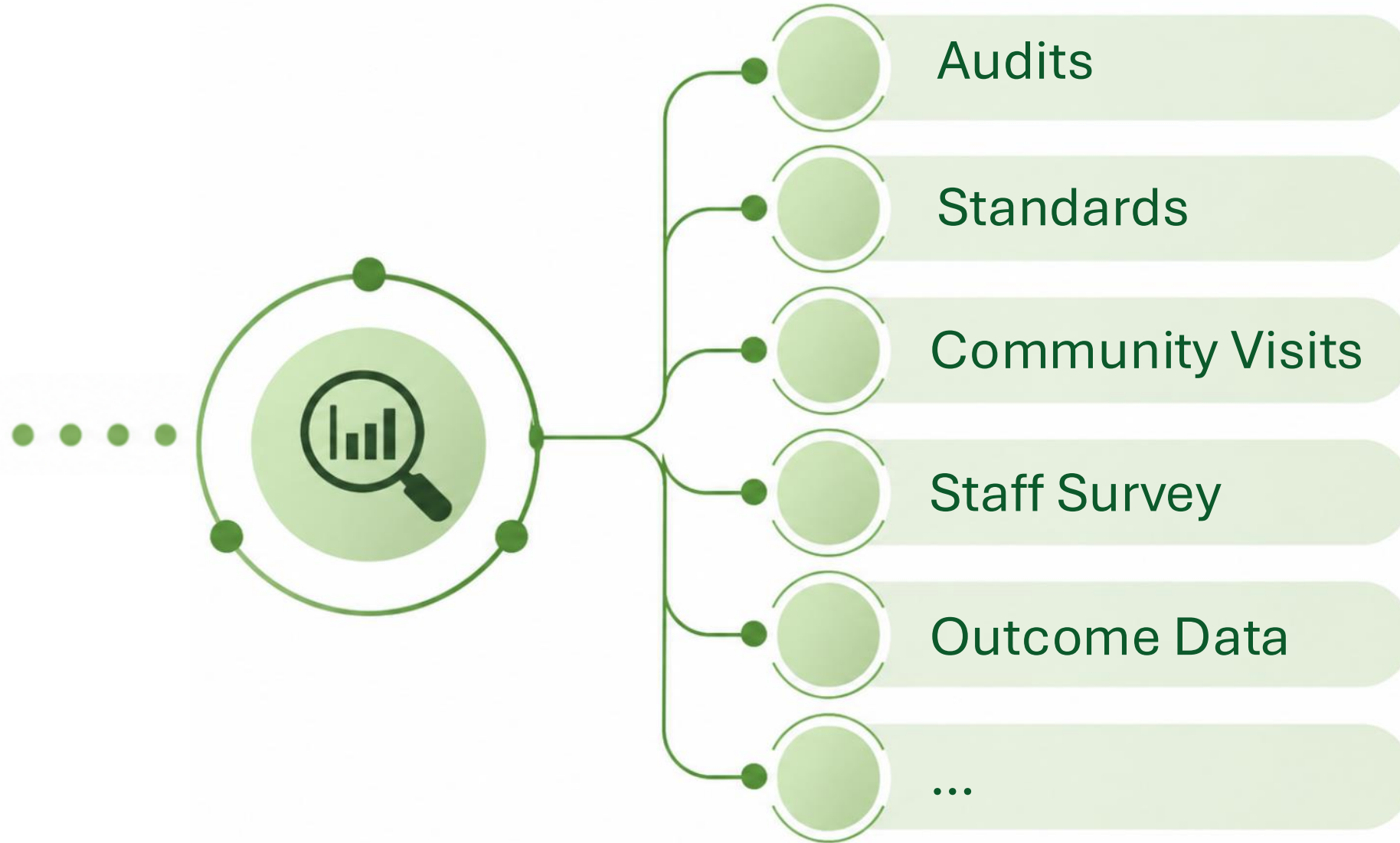


1. Rostering
2. Unavailability
3. Temporary Staffing
4. Job Planning **NEW**
5. Incidents **NEW**
6. Safety Culture **NEW**

TODAY



Oversight Tomorrow



Discover

Find where performance breaks down, why and how to resolve it

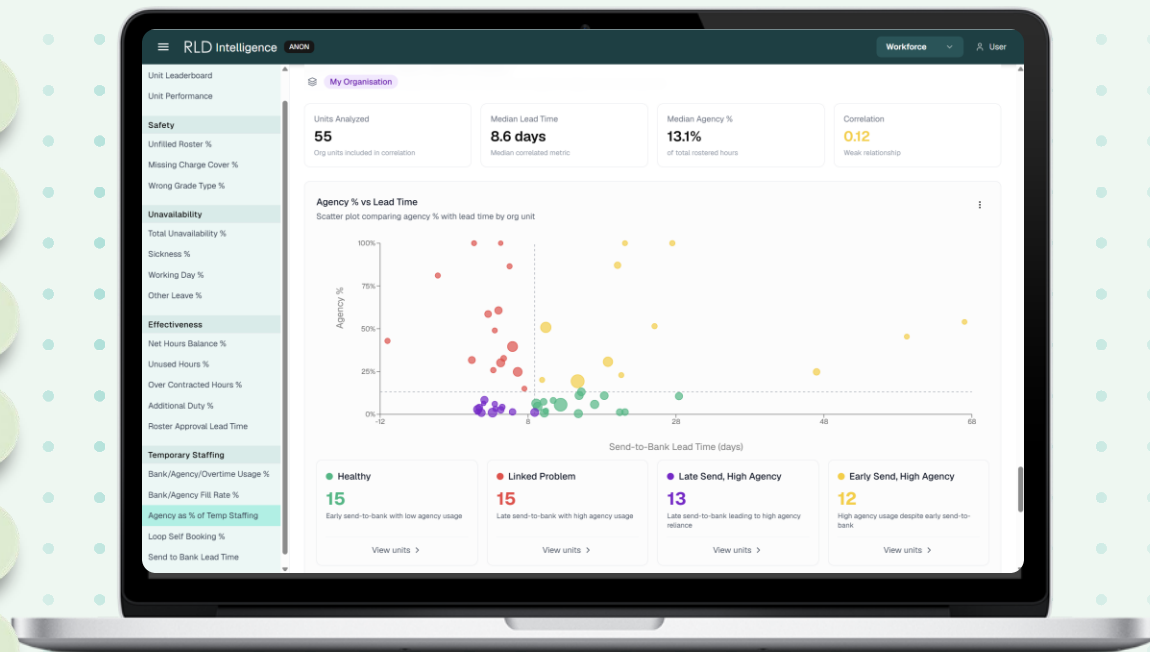
Demo

Discover 2



1. Rostering
2. Unavailability
3. Temporary Staffing

TODAY



Discover Tomorrow



Great EAP Customer Feedback

I think it's amazing, as excited about it as on the first day

Everyone we've shown it to really likes it

key stakeholder's feedback so far has been really positive about the presentation and breadth of information available to us

Having this at our fingertips is going to make the Check & Challenge process so much easier

I showed it to our senior stakeholder, she was really keen

WOW! This is going to be hugely helpful

I was putting together our monthly report, most of it now came from RLD Intelligence

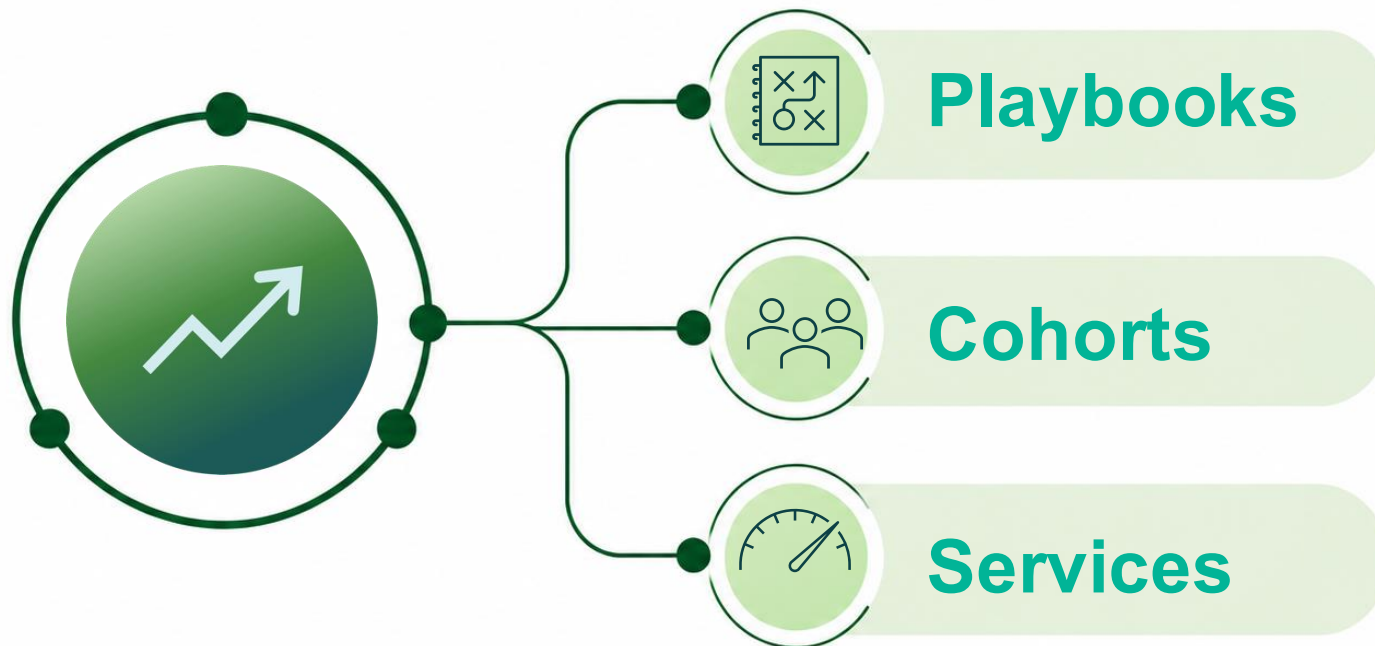
Discover

- Available **now** for all Insight or RLD Intelligence licenced customers
- Visit us at the Hive to see a tailored demo
- Book a demo for your key stakeholders
- Talk to your Account Manager for licence details

Act

Bringing together humans & automation to drive
action & outcomes

Act 3.



What do leading performers do that you don't?

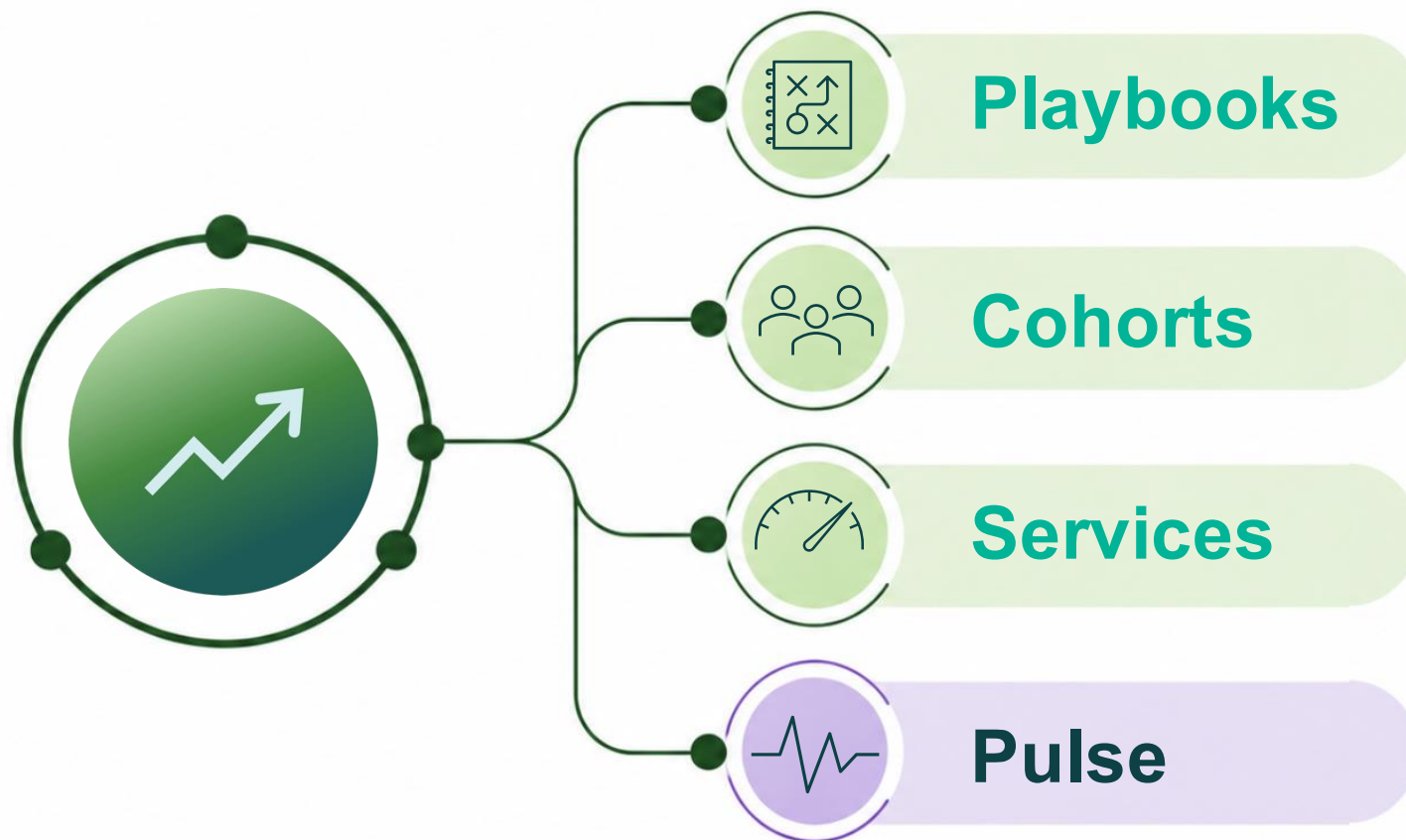
Playbooks are your fast track resources to implement system and process changes that deliver improvement.

Coaching & Community Work. 8-10 week improvement programmes focused on a topic or metric. Supported by subject matter experts who help you drive outcomes. The first cohort will be focus on Unavailability, including sickness.

Sometimes we all need an extra pair of hands. Services are for when a customer wants to outsource the action to improve through analysis, configurations, training and engagement

Bringing together humans
& automation to drive
action and outcomes

Act 3.



AI Automation working for you 24/7. Always on monitoring of key metrics, with AI analysis of root cause. Automatically prompts actions when a metric is at variance and can be improved.

**Bringing together humans
& automation to drive
action and outcomes**

RLD Intelligence: Pulse

Intelligent Monitoring & Recommendations

RLD Intelligence triggers proactive roster alerts, with AI root cause analysis & recommendations

Pulse Alerts

Roster checked at 06:32

3 Open Patient safety issues that require attention.

This Week, 13–19 Jul • WK 29

Missing Charge Cover

Needs Attention

Qualified staff in **Surgical Assessment Unit** have not been fully assigned to duties ...
Show more

27 Jul–02 Aug • WK 31

Missing Charge Cover

Needs Attention

In **Surgical Assessment Unit**, an unusually high proportion of qualified staff's contracted hours have been lost to approved unavailability ...
Show more

10–16 Aug • WK 33

Missing Charge Cover

Needs Attention

Surgical Assessment Unit has not enough qualified staff to meet take-charge demand ...
Show more

View Closed Alerts

Pulse Alerts

Roster checked at 06:32

Missing Charge Cover High Severity

13–19 Jul (WK 29)

Needs Attention

In **ITU**, an unusually high proportion of qualified staff's contracted hours have been lost to approved unavailability, such as leave or sickness, reducing the pool of available cover.

What You Can Do

Operational

Review the number of qualified staff with approved absences during this week and consider approaching them for voluntary shift swaps Ask

Consider temporary redeployment of qualified staff from other units Ask

Administrative

Review if absences have been reviewed and approved correctly Ask

Status History

Event	On	Who
First viewed	19 Jul 2026 12:00	Liam Goodwin
Created Alert	12 Jul 2026 06:01	Optima

Please review and assign a status

Go Back View in Roster Set Alert Status

One more thing...

Where Next? Discover AI...

Discover AI is like having a domain expert sit in front of RLD Intelligence, review the evidence, and tell you what they found.

