

External Staffing API

Functionality Consent Form

RLD Interoperability

Connected Vendor(Agency):

Please use this space to free type in the agencies you wish to connect via External Staffing API, please note API connection will apply the same cascade, tier and controls rules you have set in place.

Customer:

This consent form outlines the implementation of an end-to-end external staffing workflow through RLDatix API integration between the Customer (The Trust) and the Connected Vendor (Agency). This integration enhances automation and interoperability within the Allocate Optima Platform, in accordance with the existing agreement between RLDatix and the Customer.

Vacancy API

The Vacancy API in Optima streamlines the process of onboarding and assigning temporary workers to open shifts, offering an end-to-end workflow for vacancy duty management.

By integrating with external vendor systems, the API automatically sends available shifts to connected agencies. This allows workers to be booked directly into the desired shifts, which are then reflected in real-time within Optima.

Customer Benefits

- Delivers safer, more stable system integration by adopting NHS endorsed secure APIs over screen automation
- Enhances the probability of securing a preferred tier supplier for the duty, resulting in potential cost efficiencies
- Greater reliability for time-critical staffing processes; out of hours fill rate improvements and visibility
- Manual data entry reduced, new worker profiles and data are transferred via API rather than
- transferring sensitive data and documents via email. Enabling workforce teams focus on validation and approval, not re-keying of data
- External users removed / reduced, removed need for external user management and improved data security

Solution Requirements

- Customer will transfer data to Connected Vendor and permit the data to be transferred to RLD for end-to-end workflow.
- RLD, Connected Vendor or Customer may cease transfers of data at any time by giving prior written notice to the others.
- Version 11.4.2 of Optima is required, or the latest version is recommended.



Roles and Responsibilities

RLDatix:

- Reply to or triage tickets for Connected Vendor and Customer within agreed SLA timeframes.
- Provide training guides and recorded webinars for customers to view.

Connected Vendor:

- Provide development support to enable the Open API process for worker onboarding and agency vacancy fulfilment for the Customer.
- Resolve tickets raised by RLDatix, Connected Vendor users or workers in accordance with Partner's standard SLA (as provided by Partner to RLDatix).
- Maintain third-party mappings of existing and new organisations.

Customer (Trust):

- The process for transferring duties to agencies remains unchanged. Customers continue to choose which grades to send to each agency and when.
- Onboarding new workers is now automated. Worker information is transferred via the API, removing the need for customers to manually create profiles, while maintaining the same level of approval and control.

View the Connected Vendors here: [RLDatix Connected Vendors](#)

The connected vendor list is continually expanding. Should you wish to discuss an API connection with a specific agency, please reach out to Julian.Mount@rldatix.com



Consent & Signatures

Please fill in and sign below to confirm acceptance of these arrangements:

Would you like to enable the default activation of newly onboarded Agency workers?	Yes
If No , please provide the email address(es) to receive notifications for approval of newly onboarded Agency workers.	
Do you allow the same worker to be onboarded by multiple Agencies?	Yes

Signed for and on behalf of Partner (Trust) Name:	Signature: Date:
Signed for and on behalf of Customer Name: Title: Email:	Signature: Date:

