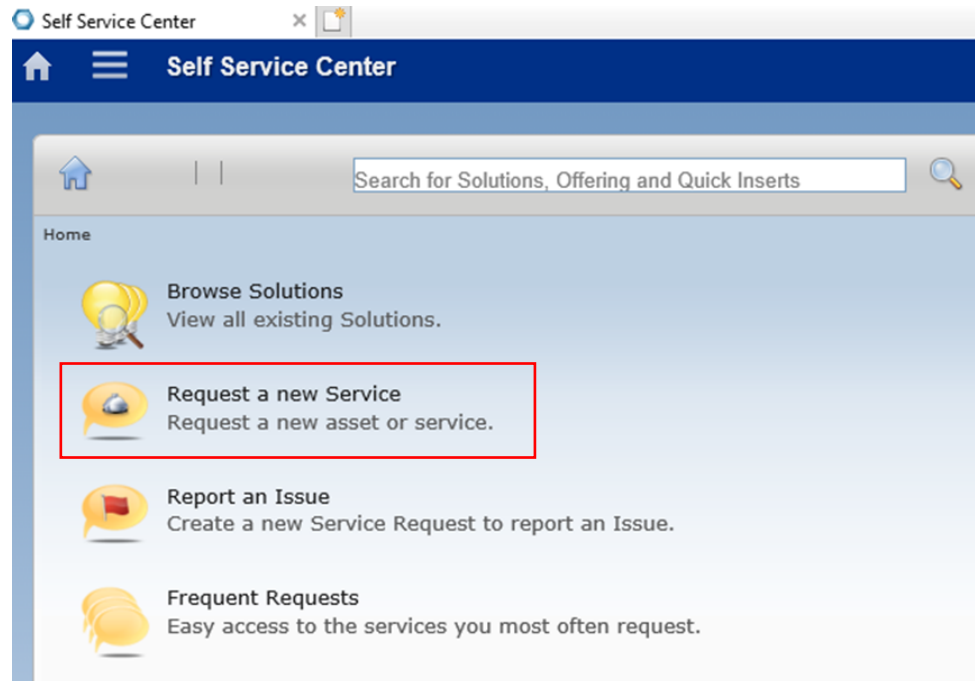


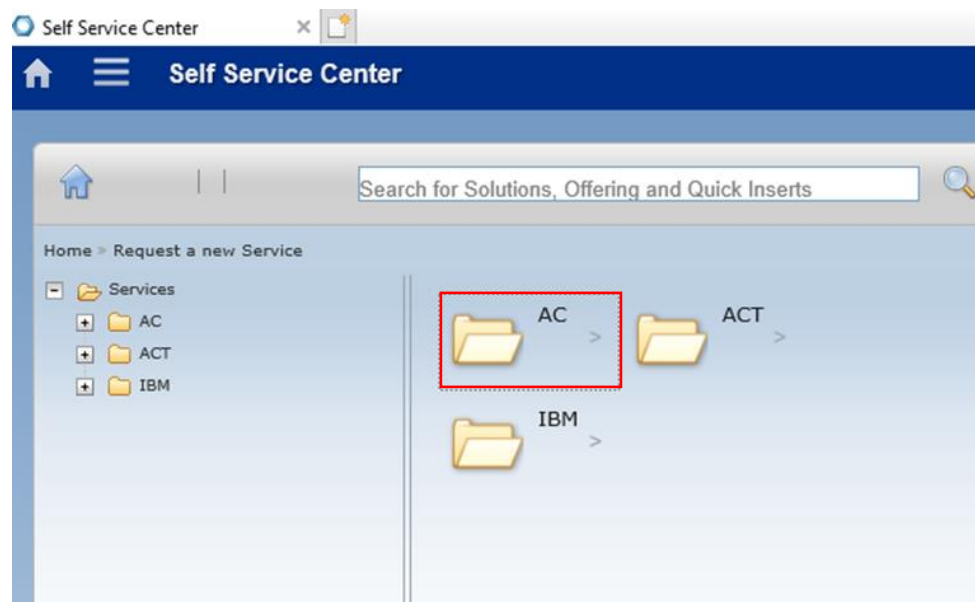
Job Plans API - How to raise the Go-Live SR on the ESR Service Desk

The correct file path is:

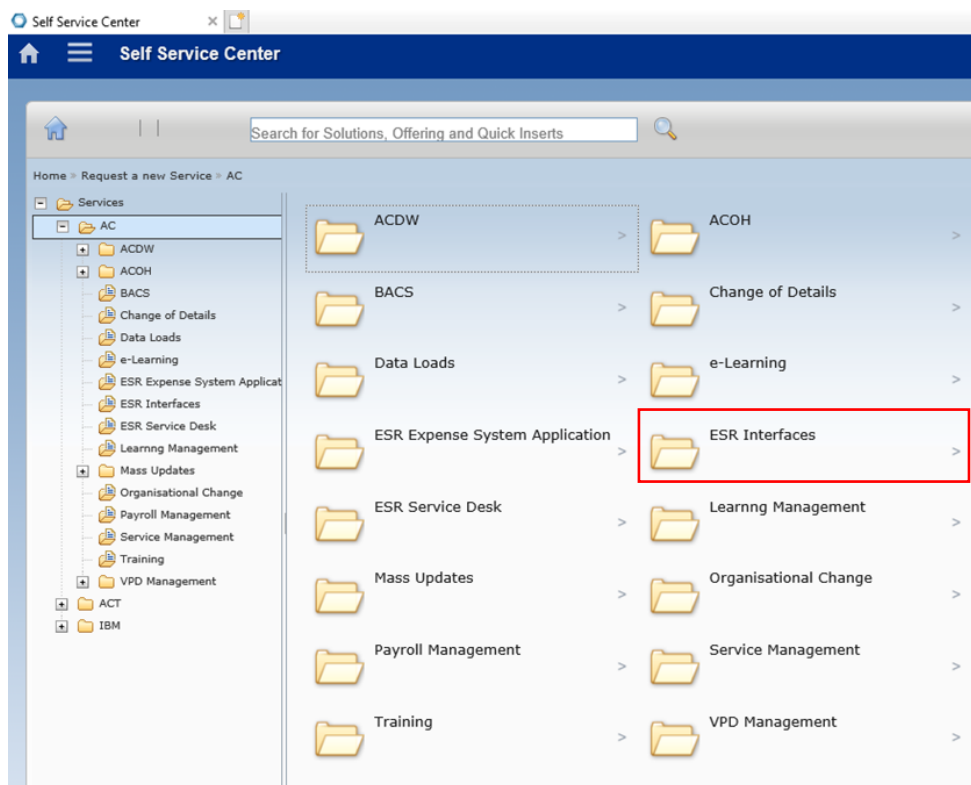
1. Request a new Service



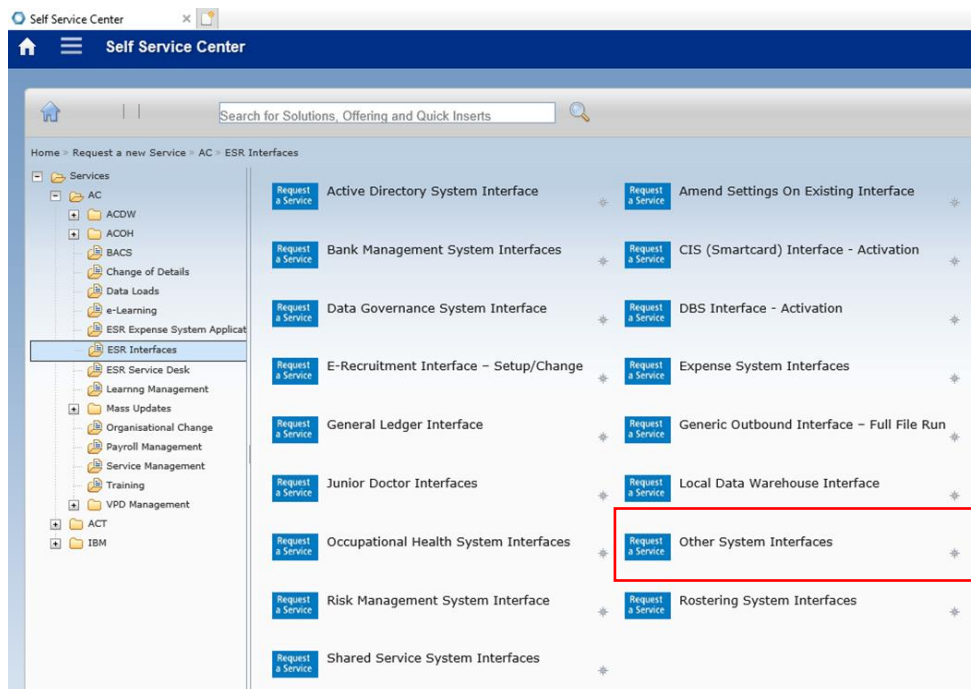
2. AC



3. ESR Interfaces



4. Other System Interfaces



5. Fill in the form (example answers are provided below)

Other System Interfaces

Item: ESRSC30026 Comments: 1 Fulfillment Time: 90 Working Days
Last Update: 10/12/2019 23:27:24 [Offering Documents](#)

Request a Service

Request an interface not otherwise covered

Request a Service

Customer: ACT Provider: Reported For: Name: Phone: E-mail: Contact Method: Required By Date:

Reported By: Name: Phone: E-mail:

User Provided Attachments

Offering Details Comments and Ratings

Requested date for Go Live: What is the name of the solution you wish to interface with?: Who supplies the solution, or is this a locally developed solution?: What business functionality will the solution provide?: What interfaces are you asking us to switch on for you (or if you are uncertain, what data will you require)?:

Submit Request

Add to Favorites Rate this Offering Cancel

- Requested date for Go Live: *01 June 2025 [example]*
- What is the name of the solution you wish to interface with: *Job Plans API*
- Who supplies the solution or is this a locally developed solution: *[name of third-party supplier e.g. Allocate, Sard, L2P]*
- What business functionality will the solution provide: *Ability for a Job Plans record to be sent to the Person record in ESR.*
- What interfaces are you asking us to switch on for you: *Job Plans API*

If the Service Request is being raised on behalf of another colleague, their details can be added in the 'Reported For' box to allow this person to be contacted directly.